

DIAMOND DE LUXE HOTEL & SPA (FACT SHEET)

GENERAL INFORMATION

Hotel Name	: Diamond De Luxe Hotel & Spa
Concept	: Ultra All Inclusive
Category	: 5*
Foundation year	: 2020
Location	: Gündoğdu - Manavgat
Operating Period	: 12 months
Size of Territory	: 22500 m ²
Number of Floor	: 7
Number of Lift	: 4 + 4 service lift
Number of Room	: 348
Number of Bed	: 832
Park place	: Available
Antalya Airport	: 55 km
Antalya City Center	: 65 km
Side Center	: 12 km
Manavgat Center	: 15 km
Credit Cards	: Visa, Master Card
Language	: Turkish, German, English, Russian
Name of the Company	: Özden Tur.Yat.İnş.Tic.Kuy.A.Ş
Address	: Gündoğdu Mahallesi dikilitaş mevkii, 07600 Antalya / Manavgat
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TRANSFER FACILITIES

VIP Transfer	Extra Charge	Car Rental	Extra Charge
Taxi	Extra Charge	Minibus & Dolmuş	Extra Charge

BEACH FACILITIES

Food & Beverage	Location	Length	Width	Beach	
Beach Restaurant & Bar	Direct on Seaside	80 m	150 m	Sand	

IN WINTER CONCEPT, THE SERVICES ARE WEATHER-RELATED

MEETING ROOM

	Size of Area	number	Cinema layout	Banquet	Cocktail
Diamond Hall	600 m ²	1	300 person	200 person	150 person

POOL FACILITIES

	Depth	Size	Out door	Indoor	Heatable
Main Pool	140 cm	1000 m ²	√		
Kids Pool	40 cm	95 m ²	√		
Indoor pool	140 cm	120 m ²		√	√
Indoor Kids pool	40 cm	20 m ²		√	√
Waterslides pool	120 cm	145 m ²	√		

THE WATER SLIDES ARE BETWEEN 01.04 - 31.10. AVAILABLE. WEATHER-RELATED

INDOOR POOL WATER IS HEATING BETWEEN 01.11 - 01.04.

ROOM SERVICES

Safe Box	Free	Changing bed sheets every 2 days	Free
Kettle and tea/coffee set-up	Free	Wi-fi connection	Free
Minibar is filled up everyday with Beer and soft drinks.	Free	Slipper	Free
Minibar is filled up everyday with peanuts and crackers.	Free	Bathrope	Free
Daily room cleaning,	Free	Satellite TV	Free
Daily room towel change, depends on guest request	Free		

Beach towels 1x a day in the Spa Center (with Towel Card)

SPORTS & ACTIVITIES (against fee)

Water sport	Diving school
Motorized watersport	Game room

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ROOM TYPES AND DETAILS

	Standart Double room	Standart Swim Up Room	FamilyRoom (2bathroom)	Handicapped Room
Size	32.5 m ²	32.5 m ²	65 m ²	32.5 m ²
Land view room	131		68	4
Swim up room		23		
Sea view room	122			
Number of room types	253	23	68	4
Total room		348		
Balcony	√	√	√ (2x)	√
Laminant Parquet	√	√	√	√
Double bed	√	√	√	√
Single bed	√	√	√	
Connection corridor			√	
Shower	√	√	√ (2x)	√
WC	√	√	√ (2x)	√
Hair dryer	√	√	√ (2x)	√
Bathroom amenities	√	√	√ (2x)	√
Satellite LED Tv	√	√	√ (2x)	√
Mini Bar	√	√	√ (2x)	√
Air condition	√	√	√ (2x)	√
Digital safe box	√	√	√ (2x)	√
Telephone	√	√	√ (2x)	√
Kettle + Hot drinks set up	√	√	√ (2x)	√
Bathrobe	√	√	√	√
Slipper	√	√	√	√
Turndown service		√		
Wi-Fi (Wireless Internet)	√	√	√	√

COMFORT DOUBLE ROOM UPPER FLOOR, SEA VIEW ROOM. ADDITIONAL SERVICES; TURNDOWN SERVICE, %30 DISCOUNT S.P.A. & STEAK ALACARTE, FREE 2. ALA CARTE, 1X LAUNDRY SERVICE (EXCEPT DRY CLEANING), FRUIT BASKET & WINE.

FOOD & BEVERAGE

Restaurants	Size of area	Capacity	Outdoor	Indoor	
Main Restoran	1000 m ²	600 pax	√	√	inclusive
Türkish alacarte	150 m ²	60 pax	√	√	inclusive
Italian ala carte	110 m ²	40 pax		√	inclusive
Fish ala carte	100 m ²	40 pax		√	inclusive
Steak a la carte	100 m ²	40 pax	√	√	Extra charge
Beach restaurant	450 m ²	200 pax	√		inclusive
PoolSnacks	200 m ²	150 pax	√		inclusive
Patisserie	100 m ²	60 pax	√	√	inclusive

SOME OF OUR FOOD SERVICES ARE WEATHER - CONDITIONED

Bars		Outdoor	Indoor	
Lobby Bar		√	√	
Pool Bar		√	√	
Beach Bar		√		
Disco Bar			√	
Pool Snacks bar		√		
Terrace bar		√	√	

SOME OF OUR BARS ARE SERVING DEPENDS ON WEATHER-CONDITIONED.

SHOPPING FACILITIES

Market	Jewellery	Leder store	Car rental
Hairdresser	Photo store	Doctor & Nurse	Bag store
Butique	Optician	Gameroom	

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FOOD SERVICES

Location	Services	Capacity	Soft drinks	Alcoholic beverages	Serving Hours	
Main Restaurant	Breakfast	1000 pax	√		07:00 - 10:00	Open Buffet
Main Restaurant	Late Breakfast		√		10:00 - 11:00	Open Mini Buffet
Patisserie	Coffee & Cookies	60 pax	√		11:00 - 23:00	
Marine Beach Rest	Ice Cream		√		11:00 - 18:00	
Patisserie	Ice Cream	60 pax	√		11:00 - 23:00	
Marine Beach Rest	Snack Service Lunch	150 pax	√	√	12:00 - 15:00	
Main Restaurant	Lunch	1000 pax	√	√	12:30 - 14:00	Open Buffet
Near by Kids playground	Snacks Service -Gözleme		√		12:00 - 17:00	
Pool Snack bar	Snacks Service		√	√	14:00 - 17:00	A' la carte Service
Pool Snack bar	Snacks Service -Kumpir		√	√	14:00 - 17:00	
Patisserie	Snacks Service - Waffle		√		14:00 - 17:00	
Marine Beach Rest	Snacks Service -Waffle		√	√	15:00 - 17:00	
Marine Beach Rest	Snacks Service -Pişi		√	√	15:00 - 17:00	
Marine Beach Rest	Snacks Service - cookies		√	√	15:00 - 17:00	
Marine A la carte Rest	Fastfood & pizza		√	√	18:00 - 21:00	A' la carte Service
Main Restaurant	Dinner		√	√	19:00 - 21:00	Open Buffet
A'la Carte Restaurants	Turkish+Italian+Fish		√	√	19:00 - 21:00	
Main Restaurant	Late Dinner		√	√	21:00 - 24:00	Open Mini Buffet
Submarine Night Bistro	Night Snack service		√		24:00 - 07:00	A' la carte Service

* All drinks are served to the table during the meal time. A hot drink corner is also available in the main restaurant.

* Diet buffet and show-cooking units are also available in main Restaurant.

* Theme buffets are available in selected day of week in main Restaurant.

* Appropriate clothing is compulsory during dinner time in main restaurant.

* It is not allowed to get in main restaurant with marine or pool shoes and clothing.

* Marine A la carte Restaurant are WEATHER-RELATED and Marine A la carte Restaurant are between 01.05 – 01.10 available.

* While depending on the supply of some import and local drinks, may be altered during the season.

* The Hotel Management has the right to change the hours and locations of the services.

BIRTHDAY SERVICES

Birthday-cake	Free	Fruit basket and wine	Free
Celebration card	Free		

HONEYMOON SERVICES

Room decoration on arrival day	Free	Additional on Minibar amenities	Free
Additional on standart bath amenities		- Diet coke	Free
- Bathrobe and slipper	Free	- Fruit juice	Free
- Teeth and Shaving Kit	Free	- Red Wine	Free
- Body lotion	Free	- Nuts	Free
- Bath fiber, haircomb, nail file	Free	- Dessert plate	Free
Fresh Flower in room	Extra charge	- VIP Fruit Basket	Free
Room Services	Extra charge	- Chocolate	Free
Special discount in SPA center		-Celebration card	Free
Reservation priority in A la carte Restaurants. (except STEAK A la carte)	Free		

* Breakfast in Room after arrival day (the time is determined by the request of the honeymoon couple.)

* Honeymoon concept is valid for the guest married in the last 30 days. Marriage certificate is needed.

WEDDING ANNIVERSARY AND SPECIAL DAY SERVICES

Room decoration on arrival day	Free	Celebration card	Free
Special discount in SPA center		Fruit basket and wine	Free
Reservation priority in A la carte Restaurants. (except STEAK A la carte)	Free		

WELLNESS & S.P.A.

FREE OF CHARGE	Size Of Areas	EXTRA CHARGE	
Total area	1350 m ²	Jakuzzi	Extra charge
Turkish Hammam	80 m ²	Massage & therapies	Extra charge
Sauna	15 m ²	VIP Massage room	Extra charge
Steam bath	15 m ²	Beauty care	Extra charge
Fitness center	100 m ²	Skin care	Extra charge
Relaxing area	40 m ²	Manicure & pedicure	Extra charge

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SPORTS & ANIMATION

DAY TIME			NIGHTS		
Animation	Zumba		Animation shows		
Tournaments	Step		Live Music		
Table tennis	Gymnastics		Show Groups		
Dart	Water gym		Kids animation		
Aerobic	Pool games		Disco (certain hours)		
Beachvolley	Boccia				
Fitness Center (+16)					

SOME OF OUR ACTIVITIES ARE WEATHER-RELATED

KIDS / BABIES

Mini Club	04-12 years old		Kids pool	Waterslide	
	Activity room		Indoor Kids pool		
	Activity garden		Highchairs in restaurant	Free	
Mini Club hours	10:30 – 12:30		Baby Carriage	Extra charge	
	14:30 – 17:00		Handicrafts	Extra charge	
Mini Disco	20:30 – 21:00		Kids Playground		

A'LA CARTE RESTAURANTS

Location	Capacity		Alcoholic beverages	Soft drinks	Serving Hours
Türkish A'la Carte Restaurant	60 pax	Ultra H.D	√	√	19:00 - 21:00
İtalian A'la Carte Restaurant	40 pax	Ultra H.D	√	√	19:00 - 21:00
Fish A'la Carte Restaurant	40 pax	Ultra H.D	√	√	19:00 - 21:00
Steak A'la Carte Restaurant	40 pax	Extra charge	√	√	19:00 - 21:00

* A la Carte restaurants are available to use once during holiday. (min stay 7 days)

* STEAK a la carte restaurant is not included ultra all inclusive concept, extra charge.

BEVERAGE SERVICES (the ones in Ultra all inclusive concept)

Location	Services		Soft drinks	Alcoholic beverages	Imported drinks	Serving Hours
Lobby Bar	Beverage		√	√	√	10:00 - 24:00
Pool Bar	Beverage		√	√	√	24 saat
Beach Bar	Beverage		√	√	√	10:00 - 21:00
Pool Snacks bar	Beverage		√	√	√	10:00 - 24:00
Disco Bar	Beverage		√	√	√	23:00 - 02:00
Teras Bar	Beverage		√	√	√	18:00 – 24:00

SOME SELECTED IMPORT DRINKS (Whiskies, Rums, Tequilas, Vodtkas, Brandies, Gins, Vermouthes, Liqueurs) & LOCAL ALCOHOLIC (Raki varieties, Vodtkas, Wines, Vermouthes, Liqueurs, Beer) AND NON-ALCOHOLIC DRINKS ARE SERVED IN EACH BAR DURING OPENING HOURS, AND AT A SELECTED BAR 24 HOURS, INCLUSIVE.

* Alcoholic beverages are not served to the persons under the age of 18.

* Local alcoholic and non-alcoholic drinks and some selected import drinks are included in concept.

* Squeezed seasonal fruits are free of charged.

* While depending on the supply of some import and local drinks, may be altered during the season.

GENERAL INFORMATION

- * Indoor swimmingpool is available in winter season.
- * Serving hours of Restaurant, Bars, all outdoor places and availability of Sunbeds, Umbrellas depend on the weather conditions
- * Armband is obligatory.
- * The last check out time is noon 12:00 and check in time 14:00 clock. Early check-in & late check-out are against fee.
- * Ultra all inclusive concept starts with dinner on arrival day and contains Dinner as the number of booking nights and finish after breakfast on departure day.
- * Pets are not allowed.
- * Safe box are available in room for valuable things.
- * Service Staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guest well-being.
- * According to Turkish Law Smoking is not allowed in closed area.(only on balcony in the room)
- * The Diamond Hotels managment reserves the right to make any changes in the concept without informing second and third person/companies.
- * Complimentary and chargeable services may be altered during the season while depending on the supply of some import and local goods.